

FOR Nicholas County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 3

Original SHEET NO. 8

Nicholas County Water District  
(Name of Utility)

CANCELLING P.S.C. KY. NO. 2

SHEET NO. \_\_\_\_\_

Credit/Debit Card Policy

All customers may pay their bill by credit or debit card. This method of payment may be made in person at the utility office.

If on the bill due date an attempt to pay with a credit/debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late on that date. All late charges will be applied. If a customer is paying on the disconnect day and the card is denied, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit card, the processor (not the district) will assess a convenience fee for providing this service. Prior to processing the transactions, the customer will be informed of the fee amount.

ACH-Bank Draft/ Automatic Withdraw Policy

All customers may pay their bill by ACH-Bank Draft/Automatic Withdraw. The ACH-Bank Draft/Automatic Withdraw will be scheduled for the 5<sup>th</sup> of each month. On the 15<sup>th</sup> of each month the payment will be processed. If for any reason payment is declined the payment will still be due by the 15<sup>th</sup> of the month. All late charges and penalties will apply if payment is not made by the 15<sup>th</sup> of the month.

When a customer makes a payment by the ACH-Bank Draft/Automatic Withdraw, the processor (not the district) will assess a convenience fee for providing this service.

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**CANCELLED**  
  
January 4, 2021  
  
**KENTUCKY PUBLIC  
SERVICE COMMISSION**

DATE OF ISSUE November 13, 2019  
Month / Date / Year

DATE EFFECTIVE December 13, 2019  
Month / Date / Year

ISSUED BY /s/ Si Cleaver  
(Signature of Officer)

TITLE Chairperson

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATE \_\_\_\_\_

**KENTUCKY  
PUBLIC SERVICE COMMISSION**  
  
**Gwen R. Pinson**  
Executive Director  
  
*Gwen R. Pinson*  
  
EFFECTIVE  
**12/27/2019**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)